



**TRANSPORTES  
E LOGÍSTICA**  
we move for you



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## QUALITY AND SAFETY MANAGEMENT POLICY - (04/02/2020)

TRANSPORTES E LOGÍSTICA LDA assists individuals and companies with moving and protecting their possessions, providing rigorous and quality services safely, both nationally and internationally, in the field of land, sea and air cargo transport, house and office removals and integrated logistical services.

The Quality and Safety Policy aims to maintain the quality and safety of the services provided by TL by using safe procedures so that the health and safety of stakeholders is not compromised, satisfying the needs and expectations of the customer and all stakeholders and continuously improving the performance of the Integrated Management System in order to achieve the pre-established objectives.

**We move for you** is the motto which sums up TL's focus on its customers, providing a bespoke sales service that is compatible with safeguarding the customer's interests and expectations, and compliant with the law and the company's mission.

The safety guarantee covering all of TL's activities and the involvement of all stakeholders in the quality of the service provided is part of the company's strategy in responding to each customer's needs as a partner.

TL is therefore committed to:

- a) Supplying safe and healthy working conditions to prevent injuries and health problems amongst its employees related to the work performed in the company's employ;
- b) Providing a framework for defining the occupational health and safety objectives;
- c) Satisfying the legal and other requirements essential to ensure the normal functioning of the company, safeguarding people, assets, equipment and facilities;
- d) Eliminating the hazards and reducing the risks inherent to its activity, including those of occupational health and safety;
- e) Continually improving the management system in the aim of achieving the company vision, operational safety and satisfying the requirements of customers and other stakeholders;
- f) Promoting the active participation of its employees, consulting them with regard to their needs and including relevant suggestions for developing the company's system of occupational health and safety.

Achieving these commitments is the responsibility of everyone in the team at **TL-Transportes e Logística Lda**.

General Manager

Kiluva Taveira